19839 Nordhoff Street Northridge, California 91324

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benefit plan. Plaintiff seeks relief, including but not limited to payment of benefits, pre-judgment and post-judgment interest, and attorneys' fees and costs.

- Plaintiff was, at all relevant times, an employee of Schneider Electric ("Schneider Electric") and a resident of San Bernardino County, California.
- 3. Plaintiff is informed and believes that Defendant METLIFE is a corporation with its principal place of business in the State of New York, authorized to transact and transacting business in the Central District of California and can be found in the Central District of California. METLIFE is the insurer of Short & Long Term Disability benefits pursuant to Group Insurance Policies issued by MetLife to Schneider Electric ("the Policies"). Schneider Electric has its main offices in San Bernardino County, California and was a subscriber to the Policies, for the benefit of its employees. As such, the Policies were issued and administered within this Judicial District. METLIFE is doing business in the Eastern Division of the Central District of California, in that it covers insureds working and residing in the Eastern Division of the Central District. Plaintiff is further informed and believes that the Plan Administrator has appointed METLIFE as a fiduciary for deciding claims for benefits under the plan, and for deciding any appeals of denied claims. METLIFE administered the claim, interpreted Policies terms, and issued a claim denial, all while operating under a conflict of interest, and the bias this created adversely affected the claims determination.
- 4. As a benefit of his employment, Plaintiff was provided group short and long-term disability ("LTD") insurance pursuant to the group policies issued by MetLife to Schneider Electric. The Policies is a part of an employee welfare benefit plan regulated by ERISA, in which Plaintiff was a participant, and pursuant to which Plaintiff is entitled to STD and LTD insurance benefits. Pursuant to the terms and conditions of the Policies, Plaintiff is entitled to STD and LTD benefits for the duration of Plaintiff's disability, for so long as Plaintiff remains disabled as required under the terms of the LTD Policies.
- 5. Plaintiff is informed and believes that the subject Policies was delivered to Schneider Electric in the County of San Bernardino, State of California.
- 6. Plaintiff is informed and believes that the subject Policies were issued or renewed on or after January 1, 2012.

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- 7. Plaintiff is informed and believes that the subject Policies has as annual January 1 anniversary dates.
- 8. Defendant METLIFE can be found in this judicial district and the Policies is administered in this judicial district. The STD and LTD claims at issue herein was also specifically administered in this judicial district. Thus, venue is proper in this judicial district pursuant to 29 U.S.C. § 1132(e)(2).

FIRST CLAIM FOR RELIEF

AGAINST DEFENDANT METROPOLITAN LIFE INSURANCE COMPANY FOR ERISA BENEFITS, ENFORCEMENT AND CLARIFICATION OF RIGHTS, PRE-JUDGEMENT AND POST-JUDGEMENT INTEREST, AND ATTORNEYS' FEES AND COSTS

(29 U.S.C. § 1132(a)(1)(B))

- 9. Plaintiff incorporates by reference all preceding paragraphs as though fully set forth herein.
- 10. At all times relevant, Plaintiff was employed by Schneider Electric, and was a covered participant under the terms and conditions of the Policies. The Policies was insured by METLIFE, and METLIFE was also the claims administrator and made all decisions to pay or deny benefit claims.
- 11. During Plaintiff's employment, Plaintiff became entitled to benefits under the terms and conditions of the Policies. Specifically, while Plaintiff was covered under the Policies, Plaintiff suffered a disability rendering Plaintiff disabled as defined under the terms of the Policies.
- 12. Pursuant to the terms of the Policies, Plaintiff made a claim to METLIFE for STD & LTD benefits under the Policies. Plaintiff claimed an entitlement for STD & LTD Benefits as a result of his being totally disabled as defined by the policies effective his last day of work for Schneider Electric effective February 4, 2022. Plaintiff is informed and believes that METLIFE identifies his STD and LTD claim as claim number 322202096264. Plaintiff is disabled from

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multiple medical conditions which prevented him from performing the usual and material duties of his occupation as of February 4, 2022.

- 13. METLIFE subsequently denied Plaintiff's STD & LTD claims, which denials were timely appealed by the Plaintiff, however such appeals were also finally denied by MetLife effective June 29, 2023.
- 14. Defendant METLIFE breached the Policies and violated ERISA in the following respects:
 - (a) Failing to pay STD and LTD benefits to Plaintiff at a time when Defendant knew, or should have known, that Plaintiff was entitled to those benefits under the terms of the Policies, as Plaintiff was disabled and unable to work and therefore entitled to benefits. Even though Defendant had such knowledge, Defendant denied Plaintiff's STD & LTD benefits.
 - (b) Failing to provide a prompt and reasonable explanation of the basis relied on under the terms of the Policies, in relation to the applicable facts and Policies provisions, for the denial of Plaintiff's claims for STD & LTD benefits.
 - (c) Failing to adequately describe to Plaintiff any material or information necessary for Plaintiff to perfect his claim along with an explanation of why such material is or was necessary.
 - (d) Concealing and withholding from Plaintiff the notice requirements Defendant was required to provide Plaintiff pursuant to ERISA and the regulations promulgated thereunder, 29 C.F.R. § 2560.503-1(f)-(g), inclusive; and
 - (e) Failing to properly and adequately investigate the merits of Plaintiff's claim and failing to provide a full and fair review of Plaintiff's claim.
- 15. Plaintiff is informed and believes and thereon alleges that Defendant wrongfully denied his disability benefits under the Policies by other acts or omissions of which Plaintiff is presently unaware, but which may be discovered in this future litigation and which Plaintiff will immediately make Defendant aware of once said acts or omissions are discovered by Plaintiff.

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- 16. Following the denial of benefits under the STD and LTD Plans, Plaintiff exhausted all administrative remedies required under ERISA, and Plaintiff has performed all duties and obligations on Plaintiff's part to be performed under the Policies.
- 17. As a direct and proximate result of the wrongful conduct of Defendant, Plaintiff has damages for loss of disability benefits in a total sum to be shown at the time of trial.
- 18. As a further direct and proximate result of this improper determination regarding Plaintiff's LTD claim, Plaintiff, in pursuing this action, has been required to incur attorneys' costs and fees. Pursuant to 29 U.S.C. § 1132(g)(1), Plaintiff is entitled to have such fees and costs paid by Defendant.
- 19. The wrongful conduct of Defendant has created uncertainty where none should exist. Therefore, Plaintiff is entitled to enforce his rights under the terms of the Policies and to clarify his right to future benefits under the terms of the Policies.

REQUEST FOR RELIEF

WHEREFORE, Plaintiff prays for relief against Defendant as follows:

- Payment of disability benefits due Plaintiff; 1.
- 2. An order declaring that Plaintiff is entitled to immediate reinstatement to the Plan, with all ancillary benefits to which he is entitled by virtue of his disability, and that benefits are to continue to be paid under the Plan for so long as Plaintiff remains disabled under the terms of the Plan;
- 4. Pursuant to 29 U.S.C. § 1132(g), payment of all costs and attorneys' fees incurred in pursuing this action;
- 5. Payment of pre-judgment and post-judgment interest as allowed for under ERISA; and
 - 6. Such other and further relief as this Court deems just and proper.